

# GSMA ESG Metrics for Mobile

Reporting boundary: Refer to IR page 04



| Topic                 | KPI code    | Metric                                                                                                                                                          | FY 2025-26                                                                     |           |
|-----------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------|
| Environment           |             |                                                                                                                                                                 |                                                                                |           |
| Emissions             |             |                                                                                                                                                                 |                                                                                |           |
| 1. Emissions          | GSMA-ENV-01 | 1.1a. Disclose whether the company has set, or committed to set, near-term science-based targets:<br>If yes, provide the:                                       | Yes, refer to Natural Capital (Page no.134)                                    |           |
|                       |             | i. Temperature alignment                                                                                                                                        | 1.5 degree                                                                     |           |
|                       |             | ii. Target approval/validation status                                                                                                                           | Approved                                                                       |           |
|                       |             | 1.1b. Disclose whether the company has set a corporate net zero target (covering Scopes 1, 2 and 3):<br>If yes, provide the:                                    | Yes                                                                            |           |
|                       |             | i. Net zero target year                                                                                                                                         | 2050                                                                           |           |
|                       |             | i. Target approval/validation status                                                                                                                            | We are in the process of preparing the net zero targets for validation by SBTi |           |
|                       | GSMA-ENV-02 | 1.2a Scope 1 and 2 GHG emissions                                                                                                                                |                                                                                |           |
|                       |             | i. Scope 1 emissions (tonnes CO <sub>2</sub> e)                                                                                                                 |                                                                                | 70,468    |
|                       |             | ii. Scope 2 emissions, location-based (tonnes CO <sub>2</sub> e)                                                                                                |                                                                                | 1,051,577 |
|                       |             | iii. Scope 2 emissions, market-based (tonnes CO <sub>2</sub> e)                                                                                                 |                                                                                | 841,482   |
|                       |             | iv. Percentage change in combined Scope 1 + 2 emissions since last reporting period (specify if Scope 2 emissions are location-based or market-based).          |                                                                                | -17%      |
|                       |             | v. Combined Scope 1 + 2 emissions per unit total revenue (tonnes CO <sub>2</sub> e / Mn INR) (specify if Scope 2 emissions are location-based or market-based). |                                                                                | 0.65      |
|                       |             | 1.2b. Scope 3 GHG emissions                                                                                                                                     |                                                                                |           |
|                       |             | i. Total Scope 3 emissions (tonnes CO <sub>2</sub> e)                                                                                                           |                                                                                | 6,656,560 |
|                       |             | ii. Scope 3 emissions, by category (tonnes CO <sub>2</sub> e):                                                                                                  |                                                                                |           |
|                       |             | Category 1: Purchased Goods and Services                                                                                                                        |                                                                                | 90,072    |
|                       |             | Category 2: Capital Goods                                                                                                                                       |                                                                                | 293,011   |
|                       |             | Category 3: Fuel- and Energy-Related Activities Not Included in Scope 1 or Scope 2                                                                              |                                                                                | 205,837   |
|                       |             | Category 4: Upstream transportation and distribution                                                                                                            |                                                                                | 26,470    |
|                       |             | Category 6: Business Commute                                                                                                                                    |                                                                                | 15,241    |
|                       |             | Category 7: Employee Commute                                                                                                                                    |                                                                                | 11,070    |
|                       |             | Category 8: Upstream Leased Assets                                                                                                                              |                                                                                | 6,014,858 |
| Energy                |             |                                                                                                                                                                 |                                                                                |           |
| 2. Energy consumption | GSMA-ENV-03 | 1.3a. Total energy consumption                                                                                                                                  |                                                                                |           |
|                       |             | i. Total energy consumption (MWh)                                                                                                                               |                                                                                | 1,685,280 |
|                       |             | ii. Purchased electricity, total (MWh)                                                                                                                          |                                                                                | 1,481,094 |
|                       |             | iii. Purchased electricity, from renewable sources (MWh)                                                                                                        |                                                                                | 295,908   |
|                       |             | iv. Generated electricity consumed by the company, from renewable sources (MWh)                                                                                 |                                                                                | 26,211    |
|                       |             | v. Total diesel consumption in generators (kL)                                                                                                                  |                                                                                | 17,900    |
|                       |             | 1.3b. Network energy consumption                                                                                                                                |                                                                                |           |
|                       |             | i. Total network energy consumed, including core, fixed and mobile networks (MWh)                                                                               |                                                                                | 1,298,957 |
|                       |             | ii. Energy consumed by mobile networks (MWh)                                                                                                                    |                                                                                | 453,536   |
|                       |             | iii. Total energy consumed at 3 <sup>rd</sup> party network sites (MWh)                                                                                         |                                                                                | 9,794,686 |
|                       |             | iv. Total network energy consumed per unit data (MWh/PB) or subscription (kWh per subscription)                                                                 |                                                                                | 65        |
|                       |             | v. Percentage change in network energy intensity (MWh/PB or kWh per subscription) since the last reporting period.                                              |                                                                                | -28%      |

| Topic                                   | KPI code    | Metric                                                                                                                                                                                                                     | FY 2025-26                                                                                                                                                      |
|-----------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Circular economy</b>                 |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 3. Circularity                          | GSMA-ENV-04 | <b>1.4c. Circularity of customer premises equipment (CPE)</b>                                                                                                                                                              |                                                                                                                                                                 |
|                                         |             | i. Used CPE collected through operator take-back schemes in the reporting period as a percentage of CPE distributed to customers in the reporting period (%).                                                              | 17%                                                                                                                                                             |
|                                         |             | ii. Percentage of used CPE collected through operator take-back schemes in the reporting period that were repaired, reused or recycled i.e. diverted from landfill or incineration (%).                                    | 100%                                                                                                                                                            |
|                                         |             | iii. Percentage of refurbished, repaired or used CPE distributed to customers in the reporting period as a share of all CPE distributed to customers in the reporting period (%).                                          | 13.05%                                                                                                                                                          |
|                                         | GSMA-ENV-05 | <b>1.5a. Electronic waste</b>                                                                                                                                                                                              |                                                                                                                                                                 |
|                                         |             | i. Total electronic waste generated (tonnes)                                                                                                                                                                               | 2,855                                                                                                                                                           |
|                                         |             | ii. Percentage of electronic waste reused or recycled, by weight (%)                                                                                                                                                       | 100%                                                                                                                                                            |
| <b>Digital Inclusion</b>                |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| <b>Network coverage</b>                 |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 4. Population covered by mobile network | GSMA-INC-01 | 2.1. Percentage of population covered by operator's mobile network: Breakdown by: 3G, 4G, 5G                                                                                                                               | 96.50%                                                                                                                                                          |
| <b>Digital skills</b>                   |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 6. Digital skills programmes            | GSMA-INC-03 | 2.3. Number of people (excluding employees) who have completed a basic, intermediate or advanced digital skills training programme (as per ITU definition), divided by total subscribers                                   | Refer to the CSR Section (Page No. 70)                                                                                                                          |
| <b>Digital integrity</b>                |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| <b>Data protection</b>                  |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 7. Data Protection                      | GSMA-INT-01 | 3.1a. Number of data breaches, per million subscribers                                                                                                                                                                     | 0                                                                                                                                                               |
|                                         |             | 3.1b. Percentage of data breaches involving PII                                                                                                                                                                            | 0%                                                                                                                                                              |
|                                         |             | 3.1c. Number of customers affected, per million subscribers                                                                                                                                                                | 0                                                                                                                                                               |
|                                         |             | 3.1d. Number of regulatory actions for data protection violations (e.g. marketing-related complaints, data breaches), per million subscribers                                                                              | 0                                                                                                                                                               |
| <b>Digital rights</b>                   |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 8. Digital rights policy                | GSMA-INT-02 | 3.2. Is there a policy specifically covering digital rights protection and transparency, privacy, freedom of expression, government mandates to shut down or restrict access and/or government requests for data? (Yes/No) | Refer to the Online Privacy Policy <a href="https://www.airtel.in/privacy-policy">https://www.airtel.in/privacy-policy</a>                                      |
| <b>Online safety</b>                    |             |                                                                                                                                                                                                                            |                                                                                                                                                                 |
| 9. Online safety measures               | GSMA-INT-03 | 3.3 Do you have controls or programmes in place to improve online safety for children and other vulnerable groups? (Yes/No)                                                                                                | Yes,<br>Refer to the parental control advisory in Airtel <a href="#">Terms &amp; Conditions</a> on our website and Airtel's <a href="#">Human Rights Policy</a> |

| Topic                              | KPI code    | Metric                                                                                                                                                                     | FY 2025-26                                                                                                                                                                                                         |
|------------------------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Supply chain</b>                |             |                                                                                                                                                                            |                                                                                                                                                                                                                    |
| <b>Sustainable supply chain</b>    |             |                                                                                                                                                                            |                                                                                                                                                                                                                    |
| 10. Sustainable procurement policy | GSMA-SUP-01 | 4.1a. Do you have a sustainable procurement policy in place? (Yes/No)                                                                                                      | Yes<br><a href="https://assets.airtel.in/teams/simplycms/ADTECH/docs/Airtel_Sustainable_Procurement_Policy.pdf">https://assets.airtel.in/teams/simplycms/ADTECH/docs/Airtel_Sustainable_Procurement_Policy.pdf</a> |
|                                    |             | 4.1b. If yes, how many of the following elements does it cover?                                                                                                            | The policy covers all the elements.                                                                                                                                                                                |
|                                    |             | a. Organisational governance                                                                                                                                               |                                                                                                                                                                                                                    |
|                                    |             | b. Human rights                                                                                                                                                            |                                                                                                                                                                                                                    |
|                                    |             | c. Labour practices                                                                                                                                                        |                                                                                                                                                                                                                    |
|                                    |             | d. Environment                                                                                                                                                             |                                                                                                                                                                                                                    |
|                                    |             | e. Fair operating practices                                                                                                                                                |                                                                                                                                                                                                                    |
|                                    |             | f. Consumer issues                                                                                                                                                         |                                                                                                                                                                                                                    |
|                                    |             | g. Community involvement and development                                                                                                                                   |                                                                                                                                                                                                                    |
| 13. Supplier assessments           | GSMA-SUP-02 | 4.2a. Percentage of suppliers screened against the sustainable procurement policy using company-defined and documented assessment procedure, within the previous two years | Refer Social and Relationship Capital                                                                                                                                                                              |
|                                    |             | 4.2b. Percentage of suppliers assessed against the sustainable procurement policy through site visits, within the previous two years                                       | Audits under JAC program, for more information refer Social and relationship capital (Pg No. 126)                                                                                                                  |

## GSMA-Nature guidance for mobile industry

| S.No | Topic             | Key metric                                                 | FY 2025-26                                                                 |
|------|-------------------|------------------------------------------------------------|----------------------------------------------------------------------------|
| 1    | Air emissions     | Total annual emissions of greenhouse gases                 | Please refer the section "Natural Capital"                                 |
| 2    | Waste management  | Total waste by type and disposal method                    |                                                                            |
| 3    | Water recycling   | Water recycled and reused                                  |                                                                            |
| 4    | Water pollution   | Total pollution water discharge by quality and destination | Please refer Business Responsibility & Sustainability Report - Principle 6 |
| 5    | Water consumption | Water consumed annually                                    |                                                                            |
| 6    | Biodiversity      | Sites near protected areas or key biodiversity areas       |                                                                            |