

Date: 21st Feb'24

NOTICE OF CLOSURE OF CO-BRANDED (HIKE) WALLETS

Dear Hike (Co-Branded) wallet customers,

Pursuant to our previous notice,

(https://www.airtel.in/bank/terms/webwallet/Co_Branded_Wallets_Hike_Notice.pdf), with effect from 21st February, 2024, we have closed all wallets issued/maintained under the co-branding arrangement between Airtel Payments Bank Limited and Hike Private Limited that had not been transacting for last 1 year or more.

If you were holding a wallet issued/ maintained under this arrangement, you may still choose to migrate to any other products offered by Airtel Payments Bank (please refer to our website at <https://www.airtel.in/bank/> to get information on other products offered by us).

You may also reach out to us on wecare@airtebank.com with necessary claim documents for initiating the necessary procedures for claiming outstanding balances

Claim documents:

1. Cancelled cheque pertaining to an account to which the closure proceed need to be transferred,
2. SIM Ownership proof with SIM activation Date mentioned (Mail from the operator), in respect of mobile number connected to the wallet in question.
3. Proof of Identity & Proof of Address
4. Customer Consent Letter claiming the ownership of the wallet.