

Notice of Closure of Dormant Savings Bank Accounts

Airtel Payments Bank Limited (“Bank”) experiences situations where Savings Bank account customers do not operate their accounts and continue to be dormant for more than 6 months without any balance. To ensure that these dormant accounts with zero balance are not misused, the Bank shall close them periodically.

In view of the above, the Savings Bank accounts customers are hereby advised to operate their accounts and use Bank’s services regularly.

To continue using Bank services and for initiation of the dormancy removal process, the dormant savings account customers are advised to follow the below steps:

1. Get the dormancy of your Savings Bank account removed by visiting the nearest Airtel Payments Bank banking point. You can view our Banking Points by clicking on i.airtel.in/bankingpoints
2. Write to us at wecare@airtelbank.com to connect with our customer service team and submit your documents (First 8 digits masked Aadhar card, PAN card , latest passport size photo & Non-usage letter).

For any further query please call us at 88006 88006.